

SUSTAINABILITY POLICY

At Madera Fiber Technologies we understand sustainability as the balance between economic success, social responsibility and environmental protection. We pay special attention to production efficiency as well as to the sustainable use of resources and the reduction of environmental impact.

We offer innovative solutions to our customers by identifying with them where we can add value. We are committed to continuously improve our quality, safety, health and environmental management system and provide the necessary resources and information to achieve our objectives.

The health and safety of our suppliers and collaborators are also a key factor for the success of our company, so we provide them with the necessary means and training to operate the facilities safely.

The environment

Responsible sourcing:

Meticulously managing our supply chain. We establish partnerships with our suppliers to source responsibly. Our partnerships with suppliers are based on mutual value creation, as well as a reliable supply of raw materials, technical products and services at competitive prices.

We also prioritize agreements with local suppliers to generate wealth in our environment and reduce the environmental and economic impact of transport.

Renewable raw materials

Renewable raw materials offer unique properties and functionalities that cannot be obtained using fossil resources. In addition, we try to take advantage of their properties without taking them to the limit of denaturing them with their transformation and maintaining their essence. In this way, our products of natural origin contribute their being to the systems of which they are a part.

Production based on renewable raw materials can cut costs and, at the same time, promotes innovation. In addition, the use of renewable raw materials saves fossil resources and can contribute to reducing greenhouse gas emissions. We evaluate the impact on the environment during the production and use of products based on renewable raw



materials, which compared to our competitors shows which alternative is more sustainable. We also see that customers are increasingly interested in products made from renewable raw materials, as they often perceive them to be healthier, more natural and with a positive environmental impact. Last but not least, the use of renewable raw materials broadens our raw material base and, as a consequence, decreases dependence on fossil resources.

Safe and efficient production

Our approach to safety enables us to protect our employees, contractors and neighbors, prevent damage to property and the environment, and protect the company's information and assets. Operational excellence is key to outperforming our competitors on a sustainable, long-term basis. The entire organization is interconnected for the most efficient operation possible.

Safety

We value people's health and safety above all else. We focus on prevention to design safe processes in all our applications, and to transport, handle and store our products without risk. We respond to emergencies by being well prepared at all times and in all places.

Energy and the fight against climate change

Climate change is a challenge for society as a whole. With our innovative solutions, we contribute to protecting the climate, and we also work to reduce greenhouse gas emissions in our value chain. Energy efficiency plays a key role in this context.

In 2020, around 80 % of the raw materials we purchased came from renewable sources. These renewable raw materials are mainly wood, kenaf and hemp, among others. And we continue to seek to incorporate new natural materials.

Water

The sustainable use of water and the worldwide conservation of natural water resources are of concern to all of us. We reduce water consumption in our processes and thus also water discharges from our production processes.

We actively work to prevent spills into the environment by incorporating procedures and improvements in our processes that prevent the spread of pollutants.



Circular Economy

The circular economy concept aims to decouple economic growth from the use of finite resources. This will require more durable and efficient products, greater reuse, repair and recycling, and new business models. More and more consumers are asking for more sustainable solutions to reduce waste, lower emissions or enable a collaborative economy. At Madera Fiber Technologies we include the concepts of recycling and reuse in the development of our processes and products.

Code of Ethics

The Code of Ethics of Madera Fiber Tecnologies defines the principles of conduct that must be applied daily in our relationships, both internal and external. It also serves as a guide to develop a sense of responsibility, as well as the involvement of our personnel.

The concepts included in the code of ethics are summarized as follows:

1. Respect for the fundamentals of human rights:

- a. Respect for the law
- b. Prohibition of child labor
- c. Elimination of all forms of forced labor
- d. Respect for the environment
- e. Promotion of occupational health and safety

2. Development of economic and social dialogue

- a. Freedom of expression and social dialogue
- b. Right of association and freedom of association
- c. Contractual policy
- d. Industrial and Social Reorganizations

3. Competency Development

- a. Equal treatment and non-discrimination
- b. Insertion and development of training
- c. Professional development and employability

4. Ethics and standards of behavior

- a. Use of Company Funds, Services or Assets
 - i. Principle of legality
 - ii. Prohibition of contributions for political purposes
 - iii. Prohibition of any undue payment to governmental institutions or their employees.
 - iv. Truthfulness of accounts, books and records



- b. Relationships with customers, borrowers or suppliers
 - i. Limitation of gifts and hospitality to customers and/or suppliers.
 - ii. Selection of suppliers of goods and services
 - iii. Consultants and other service providers
 - iv. Prohibition of any investment in suppliers' businesses
 - v. Prohibition to purchase goods or obtain services from suppliers for personal use.
- c. Fair competition
- d. Confidentiality
 - i. Confidentiality of employees' personal data.
 - ii. Confidentiality and protection of company property, documents and data.
- e. Loyalty and exclusivity
- f. Conflict of interest
- g. Protection of company assets

5. Reporting Violations of the Code of Ethics

- a. Process of Reporting of violations of the Code of Ethics
- b. No sanctions for reporting
- c. Sanctions for violation of the Code of Ethics

Markus Raiser

General Manager

Madera Fiber Technologies