

Quality Policy

Statement from Markus Raiser, General Manager

Madera's strategy is to achieve profitable growth and enhance our technological offerings to become a leader in sustainable products.

Our mission is to create and supply innovative, high quality products that meet and exceed legal and customer quality requirements.

We focus on exceeding our customers' expectations. This allows us to contribute and create value for our customers, our employees and our shareholders.

"Risk-based thinking" is present in all our management and production processes, and risks and opportunities are regularly assessed.

In this regard, our Wood Management System is designed to ensure continuous performance improvement and meets the requirements of the global automotive standard IATF 16949:2016 and, therefore, those of ISO 9001:2015.

We are committed to the preservation of the environment, social responsibility and applicable requirements as well as to the continuous improvement of our processes.

Madera's Quality Policy is reinforced by Madera's Code of Ethics and the culture of value creation shown in our values.

Madera's Top Management will continuously provide the necessary resources to ensure that Madera's Management System is developed, quality objectives are achieved, quality culture is strengthened and sustained in alignment with Madera's Quality Policy.

Markus Raiser

General Manager

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